



have
your
say...

...on Caddington Hall

An update on the Caddington Hall consultation

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**Central
Bedfordshire**

Caddington Hall

Consultation Update 20th April 2015

What we have done so far

Following the approval by the Council's Executive Committee to consult on the future of Caddington Hall the consultation papers were sent out to residents, relatives and other interested parties. Since then people across the Council have been busy talking to residents, relatives and staff about the consultation and encouraging them to complete the consultation questionnaire.

Lorna Walker, Tim Hoyle and Mel Alderton from the consultation team have met with residents and relatives, answering questions or concerns that were raised. A list of the frequently asked questions and their answers can be found on the next page.

Lesley Gilson, our Senior HR advisor has regularly visited Caddington Hall to answer questions from the staff and Lorna and Mel have assisted with their consultation queries.

Who we have consulted with

Along with the residents, relatives and staff, we have consulted with the organisations listed below that all have a role in relation to Caddington Hall and its residents and relatives.

- ❖ **Local GP's** who have patients in Caddington Hall.
- ❖ **Healthwatch** - the national consumer champion in health and care. Healthwatch have significant statutory powers to ensure the voice of the consumer is strengthened and heard by those who commission, deliver and regulate health and care services.
- ❖ **Carers in Bedfordshire** - a registered charity existing to help family carers and former carers cope with the mental and physical stress arising from their role. They offer assistance such as practical help, advice, training, advocacy, support and information.
- ❖ **Age UK Bedfordshire** – a local charity based in Bedford and operating through the whole of Bedfordshire and Luton for the benefit of all older people in the County.
- ❖ **Alzheimer's Bedfordshire** - a charitable organisation providing information, support and services to people living with all types of dementia, their carers, family members, health professionals, and anyone else with concerns about their memory or that of someone else.
- ❖ **Older Person's Reference Group (OPRG)** – an independent forum to improve the services Central Bedfordshire Council provide for older people.
- ❖ **PoHWER** - a charity and membership organisation who provide information, advice, support and advocacy to people who experience disability, vulnerability, distress and social exclusion.

Frequently Asked Questions

Below are some of the questions that we have been asked so far during the consultation by residents and their relatives.

Would any of the councils in Hertfordshire be interested in working with you to keep Caddington Hall going?

We have advised Luton Borough Council, Dacorum Borough Council and Hertfordshire County Council of our proposals. We are approaching them with this idea and see what they say.

How will you ensure that care staff with whom my relative has built up a relationship will stay at Caddington Hall?

We are encouraging staff to stay working at Caddington Hall during the consultation period as no decision has yet been made about the future of the home. Whilst we appreciate the relationships that develop between residents and their carers, we can never guarantee that existing staff will remain in any of our services as people will choose to change their job as a natural part of life.

If the decision is made to close the home, will everyone be moved out at the same time?

No. We would work with residents, relatives and staff at Caddington Hall and at the homes where people would be moving to, to coordinate the moves. This would ensure that everyone would receive the time and support they needed before, during and after the move.

How can I arrange a visit to view Dukeminster Court or another residential care home in Central Bedfordshire?

If you are interested in looking at other homes you can contact them directly to arrange a visit. If you need help or advice on this please contact Mel in the first

instance – see details at the end of the document.

Dukeminster Court is now open and you can visit any time. There is no need to make an appointment but if you want to let them know you are coming or just find out more about the home you can call them on 01582 474700.

Is Dukeminster Court a Nursing Home?

No. Like Caddington Hall, Dukeminster Court is a residential care home and any specialist nursing care needed will be provided by a Community Nurse. We would carry out individual assessments of resident's needs and if it is clear that a resident's needs would be better met in a nursing home then this would be discussed with the resident and their relatives.

Can I visit another Quantum Care home to see how it is run?

Yes, they would be pleased to show you round another of their homes. Please contact Debbie Gillard, Quantum Care Communications Manager, telephone number 01707 368223 to arrange a visit.

Would I have to pay more if I were to move to Dukeminster Court or another residential care home within Central Bedfordshire?

Those people who are not currently paying the full cost of their care would not have to pay any more than they do at Caddington Hall.

For those who are paying the full cost of their care (currently £426.99 per week) then we will discuss with them or their representatives individually what the implications and options would be.

I've heard that there aren't enough places at Dukeminster Court and I need to get my name on the list now, is that right?

No. We have the promise of enough places at Dukeminster Court for all the current permanent residents at Caddington Hall. You are welcome to visit but there is no need reserve a place before the decision is made about the future of Caddington Hall. You may also wish to look at other care homes and we can help you with this.

Can a specific room be reserved in Dukeminster Court?

The allocation of rooms at Dukeminster Court would be determined by Quantum Care and, at the point of deciding whether or not to go there, residents would be offered a choice of the available rooms.

Can I move my relative to Dukeminster Court or another home before the end of the consultation?

We are not encouraging residents to move until a decision has been made about the future of the home. If the conclusion is that the home will close then we will put in place plans and activities to support residents and relatives and help them move safely and settle in to a new home.

However, if you feel that an early move to an alternative residential care home would be beneficial for your relative, please contact Cheryl-Ann Edwards, Caddington Hall Home Manager, who will be able to discuss this with you.

Would residents from Caddington Hall be moved to an area together at Dukeminster Court?

If there are groups of residents at Caddington Hall who would like to stay together then we would try to arrange this wherever possible.

How will people with dementia and those without dementia live together at Dukeminster Court?

The areas at Dukeminster Court are organised so that residents get the care they need in an environment that suits their abilities. This includes an area allocated for those without dementia and other areas that focus on meeting the needs of residents living with differing degrees of dementia.

Will there be high dependency dementia care available at Dukeminster Court?

Yes, specialist dementia care and facilities are available.

Will Dukeminster Court have a Namaste suite (a therapeutic room with lights and sounds for dementia residents)?

Dukeminster Court does not have a dedicated Namaste room. However, there is a room for group activities to take place. There is a broad range of activities including Namaste within the activities programme.

Will Dukeminster Court supply ultra low profile beds?

Ultra low profile beds would be made available at Dukeminster Court if required following assessment of a resident.

Consultation Period and Decision Making

No decision about the future of Caddington Hall has yet been taken. Below is a timetable of the activity planned between now and a final decision being made. The earliest a decision would be made about the future of the home is 7th July 2015.

Dates	Activity	Notes
18 th February to 13 th May 2015	Consultation period	You can respond to the consultation on the future of the home at any time during this period by filling in the questionnaire by hand, which can be obtained from Caddington Hall or from Mel Alderton on the numbers at the end of this document. This can then be posted to us or handed in to the management at Caddington Hall. Alternatively the questionnaire can be filled in online at www.centralbedfordshire.gov.uk/consultations .
14 th May to 5 th June 2015	Preparing the report on the consultation	During this time we will be reviewing the consultation responses and producing a written report.
22 nd June 2015	Meeting of the Council's Social Care Health and Housing Overview and Scrutiny Committee	The Overview and Scrutiny Committee provides an opportunity for elected, non-Executive councillors and local residents to discuss and comment on the Council's policies, plans and strategies before they are presented to the Council's Executive. The Committee encourages public engagement in the democratic process and is keen for people to attend its meetings. The report will be published on the Council's website ten days before this meeting takes place.
7 th July 2015	Meeting of the Council's Executive Committee	This committee made up from elected local councillors will consider the report and the comments and recommendations from the Overview and Scrutiny Committee and make a decision about the future of the home. This is a public meeting – anyone can attend. The report will be published on the Council's website about a week before this meeting takes place.

What happens now?

In the remaining weeks of the consultation our priority is to make sure that those residents who have not yet been involved in the consultation are enabled to do so if at all possible. We have discussed with relatives and staff at Caddington Hall the best way to involve these residents.

We will be contacting relatives and residents to complete assessments which will identify those residents who have the capacity to contribute to the consultation without any undue distress. This is being carried out by experienced social workers and relatives are welcome to attend these sessions.

If you haven't completed the consultation questionnaire we would encourage you to do so. You can do this by filling in the questionnaire by hand and posting it to us at the address below or by leaving it with management at Caddington Hall. Alternatively the questionnaire can be filled in online at www.centralbedfordshire.gov.uk/consultations. If you need copies of the consultation documents or the questionnaire you can get them from the website. There are also copies in the home. If you want to be sent any of the documents please contact Mel Alderton on the numbers below.

We would encourage other organisations to also respond to the consultation if they haven't done so already. If you would like more information or want to speak to a member of the consultation team please contact Mel Alderton on the numbers below.

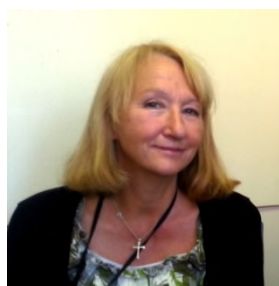
The closing date for consultation responses is 13th May 2015 and the draft report will be available on the Council website ten days before the Overview and Scrutiny Committee meeting on the 22nd June 2015.

As soon as a decision is made by the Council's Executive Committee on the future of Caddington Hall on the 7th July 2015, we will be in contact with you to discuss how the decision affects residents, relatives and staff.

Meet the consultation assessment team

Joining Mel, Lorna, Lesley and Tim on the team are the two social workers who will be undertaking the assessments. They are: Linda Glen and Juliana Khalid.

You can expect to see them in the home in the near future. You can contact them via Mel using the details below.



Contact us...

by telephone: 0300 300 4371

by email: mel.alderton@centralbedfordshire.gov.uk

Write to: Mel Alderton, Central Bedfordshire Council,
Houghton Lodge, Houghton Close, Ampthill, MK45 2TG

Central Bedfordshire in contact

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